

Email: How do I receive and read e-mail?

One mailbox is automatically created when you sign up with Modwest. The e-mail address of that mailbox is `modwestusername@yourdomain.com`. You can assign additional addresses to that mailbox in Onsite.

Ways to receive and read your e-mail:

1. Web Mail

Check your e-mail from anywhere on the internet with the browser-accessible [web mail program](#) in Onsite.

2. E-mail Client (Outlook, Thunderbird, Macmail, etc)

Mail clients run on your own computer, so you can store and view messages without using a web browser.

Configuring your Mail Client

a. Incoming Mail Server:

1. `mail.modwest.com`

b. Outgoing Mail Server (SMTP): Ask your ISP, Network Admin or use the below settings.

1. `mail.modwest.com`

2. Enable outgoing authentication

3. Set security to SSL

4. Outgoing port: 465

c. Account Name/Mailbox User Name

Use your mailbox login name. This is either the hosting account username that you chose when you signed up (and that you use for FTP), or enter any of the mailbox login names that you may have added through Onsite. NOTE: A mailbox login is the user name (eg., "joe") and not the email address.

You can see a list of all the mailbox login names under your account in [Onsite](#).

d. See [Instructions for configuring Outlook Express that include pictures and screenshots](#).

e. See [Instructions for configuring Entourage 2004 that include pictures and screenshots](#).

3. Shell Program

A third option for sending e-mail is to [get a shell prompt on the server](#) and then use the Pine mail program by typing:

```
pine
```

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Note: if your account was created after May 2009 or you've requested to be switched over to our newer Debian environment, then you'll need to run the program called Alpine, which can be accessed by [getting a prompt on the server](#) and then typing:

```
alpine
```

More information and instructions on how to use Pine is [here](#).

Related discussion @ the [Modwest Feedback Community](#):

- [What are the most important features in an email service?](#)
- [What would you change about Modwest webmail?](#)

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